

Release Notes



Document Attributes

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Change Log

The following table lists the change log of this document:

Change log Description	Approved By	Date
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Release Information

Customers will be able to find the release information with respect to newly introduced features and enhancements on existing features.

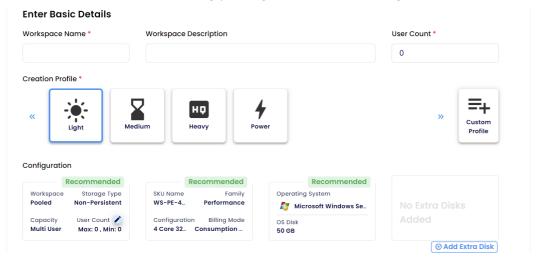
New Features/Enhancements

DAAS (Desktop as a Service)

We have made some enhancements in DAAS to make it more efficient and user-friendly. Below are the updates that are a part of this release:

1. Configuration Changes for Creation Profile-Azure

a) Four default profiles have been created: Light, Medium, Heavy, and Power. Existing default profiles have been renamed accordingly to align with the new naming convention.



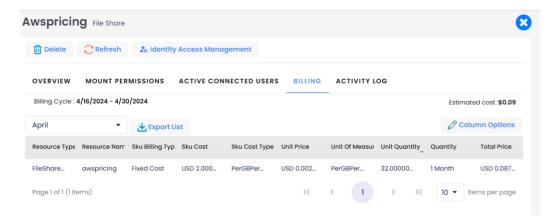
- b) Azure SKU Names have been standardized for Light, Medium, and Heavy profiles as WS-PE-4C-32M.For the Power profile, the Azure SKU Name is now WS-HP-8C-64M.The Operating System for Azure instances has been set to Windows Server 2019 Datacenter.
- c) Default profiles have been removed for Oracle. Only custom profiles are now permitted for creation. In the absence of default profiles, users will receive a notification message indicating "Creation profiles not found."

2. AWS File Share Billing and Pricing Updates

- a) AWS File Share billing is processed monthly, and charges will be applied upon the creation of an AWS file share, regardless of utilization.
- b) Pricing details for AWS File Share (FS) and FS Backup will be integrated into the DAAS. Furthermore, these pricing details will be visible on the FS Overview page under the Billing tab for easy reference.







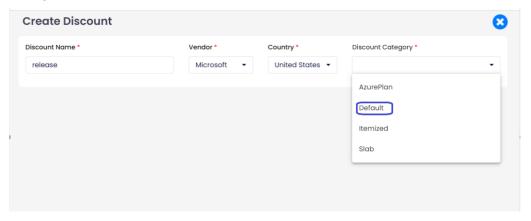
c) Pricing for AWS FS and FS Backup will be calculated on a per -file ,per-GB basis.

Marketplace

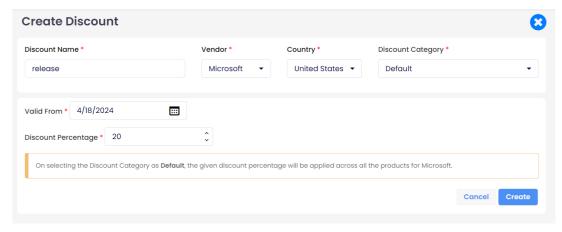
We have enhanced some of the existing features as well as added new features related to Marketplace which goes as follows.

1. Enhanced Discount Management

a) A new option called "Default" has been added to the Discount Category dropdown menu. Selecting the Discount category as Default will activate additional fields for Valid from and Discount percentage.



b) When selecting the Default Discount category, users will have the option to specify a discount percentage. This discount percentage will be applied uniformly across all products and categories from the chosen vendor.







- c) A note has been added below the Discount percentage field to inform users about the implications of selecting the Default Discount category. The note states: "On selecting the Discount Category as Default, the given discount percentage will be applied across all the products for the chosen vendor."
- d) Priority for the Discount category has been defined as follows: Default, Itemized, Slab. Based on the configured percentage, the Partner Price (Discount %) field will display the discount accordingly.
- e) Users will now have the option to apply default discounts uniformly across all products and categories of a chosen vendor.

Helpdesk

We have added new features to the Helpdesk to enhance its efficiency and user-friendliness. Below are the updates included in this release:

1. Image Display Enhancement

- a) Previously, users encountered issues with displaying images from emails during the ticket creation process. Images added to email bodies or ticket comments in the portal were not appearing in notification emails.
- b) With the latest enhancements, users will no longer experience difficulties with image display in notification emails and ticketing tools. The improved integration ensures that images added to emails or ticket comments are seamlessly transmitted and displayed, enhancing communication clarity.

Logo Upgradation:

This release introduces a comprehensive branding update across the platform, email templates, and documentation to align with the new branding guidelines. Below are the key highlights of this implementation:

- a) The logos throughout the platform, email templates, documentation have been revised to incorporate the new branding elements seamlessly.
- b) Users will notice a refreshed visual identity across the platform, email communications, and documentation.



